

HUXLEY COMMUNICATIONS

We are your company!

Don't put your life on hold. Put your TV on hold.

Why schedule your life around the TV schedule in order to watch your favorite programs? Instead, enjoy the flexibility to watch what you want, when you want - with Digital Video Recording (DVR) from Huxley Communications.



Order DVR service from Huxley Communications and you'll be able to do all this and more:

Record Programming - Get a 120GB Dual Tuner Hard Drive to record digital SD, HD, or analog programming.

Maintain a Personal Program Library - Access any of your shows by using the Interactive Program Guide.

Control Live TV - Pause, rewind, and record live TV.

Simultaneously Watch Two Programs - Watch two programs and switch between them using the swap key on your remote control.

Simultaneously Watch and Record - Record one program in the background while viewing another live broadcast.

Simultaneously Record Two Shows - Record two programs from two different channels at the same time.

Simultaneously Record Two Shows and Watch a 3rd Recorded Program - Watch a program recorded on your DVR while recording up to two other programs. You can even switch between viewing the pre-recorded program and either of the programs you're recording.

DVR lets you pick the most convenient time to watch any program. No more missed shows because you were out with family and friends. No more scrambling to find VCR tapes. You simply use the remote to record a show, or an entire season of a series, on the built-in hard drive. Whenever you feel like watching, your programs are waiting for you. By using DVR, you also gain benefits that a standard VCR can't provide. The DVR set-top box records and plays both analog and digital video, and allows recording and playback to occur simultaneously.

What's more, DVR gives you the ability to control your viewing experience when you're watching live TV. You can pause, fast forward, slow forward, fast rewind, slow rewind, and record. Want to see that big play again? No problem, just rewind the football game. Want to pause the sitcom to grab a snack? You can do it with DVR.

The best part of these DVR features is how easy they are to use. No equipment is needed except for your TV and the set-top box provided by Huxley Communications. You'll also receive a new remote that can operate your TV and other electronic components.

Our DVR service, which includes Basic, Digital and High Definition programming is only \$65 per month* and is available to any Huxley Communications cable customer. To sign up, call 515-597-2281 or visit us at 102 N Main Ave in Huxley. **Mention this newsletter and receive FREE INSTALLATION, a \$30 value!**

* Additional sales tax and franchise fee apply. Cable service is not available in all areas. Monthly price also includes basic analog cable on any remaining wired TVs in the home. Additional digital tuners may be rented for an additional monthly fee. Call for complete details.

HUXLEY HAPPENINGS

August 22nd, 23rd, & 24th
Huxley Prairie Festival

September 1st
Labor Day Holiday, Office Closed

October 3rd
Huxley Communications' Annual
Cooperative BBQ

November 27th & 28th
Thanksgiving Holiday-Office Closed



CONTACT INFORMATION

Huxley Communications
P.O. Box 36 • Huxley, IA 50124
515-597-2281 or 800-231-4922
www.huxcomm.net
huxtel@huxcomm.net

Free Internet Tech Support
597-HELP (4357) • Available 24/7

Report an Outage
515-597-2281

Call Before You Dig
Iowa One Call • 800-292-8989

Bill Hotchkiss
General Manager

Gary Clark
Chief Financial Officer

Connie Patrick
Customer Care Supervisor

Terry Ferguson
Director of Operations

Brant Strumpfer
Plant Manager

SUMMER 2008



Ryan Terrones – 1998 Ballard Graduate and Combination Technician of 4 years

It Pays to Stay Local

At Huxley Communications, we have a dedicated team of telecommunications experts working on your behalf every day. As your local provider, we live and work alongside you in the Huxley community - and that local service is something our competitors can't offer. With Huxley Communications at your side, you'll enjoy advantages such as:

- **Personal attention.** You can walk into our office and talk face to face with a fellow resident, and immediately get all the help you need. Or you can call us at 515-597-2281 and speak directly to a live person. With Huxley Communications, you don't have to settle for annoying "press this for that" automated systems, or waste your time being placed on hold to wait for faraway customer service representatives.
- **Faster response times.** When you're experiencing phone or Internet problems, you need assistance right away. The last thing you want to do is wait for a service technician from out of the area to show up many hours (or even days) later. Our service technicians are right here, so we can get to you right away.
- **Commitment to improved services.** Whether it's the latest in digital cable technology or Fiber to the Home for faster Internet connections, we always strive to provide you with the best telecommunications systems available. Since we're your neighbors and also customers, we understand your needs.
- **Consistently great values.** Unlike some companies, we don't play games with low teaser rates that go up later. With Huxley Communications, you simply get a great deal every day.

All of us at Huxley Communications want to thank you for choosing us as your telecommunications provider. We look forward to continuing to serve you. If you have questions about our services, or need help comparing our offerings to those of our competitors, just stop by our office or call 515-597-2281.

Pick a bundle, save a bundle!

You've probably been hearing a lot about service bundles, but you may have wondered what all the hype is about. What is a bundle, anyway? Simply put, it's a package of communications services provided by a single company. By bundling, you can save money and enjoy other advantages as well.

With a bundle from Huxley Communications, you can combine local and long distance calling, high-speed Internet and digital cable TV. When you do, you can truly save a bundle versus paying for each service separately with multiple providers. In some cases, you may find yourself paying hundreds of dollars a year less!

Beyond cost benefits, bundles offer greater convenience as well. With Huxley Communications as your single service provider, you'll have just one company that you know and trust, where you can call for assistance with all of your telecom services. Plus, you'll receive just a single, convenient bill each month to make paying bills easier than ever.

Huxley Communications makes it easy to set up your bundle. Just give us a call at 515-597-2281 to start saving today! Choose from one of these money-saving bundle options:

Phone Plus	All 4 One 200
Residential Phone Service Unlimited Long Distance Enhanced Voice Mail Caller ID Three Way Calling \$45.00 per month Monthly savings of \$34.00	Residential Phone Service 200 Minutes of Long Distance Digital Cable High Speed Internet SecureIT Plus \$106.25 per month Monthly savings of \$18.75
All 4 One 400	All 4 One 600
Residential Phone Service 400 Minutes of Long Distance Digital Cable High Speed Internet SecureIT Plus \$119.00 per month Monthly savings of \$21.00	Residential Phone Service 600 Minutes of Long Distance Digital Cable High Speed Internet SecureIT Plus \$127.50 per month Monthly savings of \$22.50
All 4 One 800	All In One Pack
Residential Phone Service 800 Minutes of Long Distance Digital Cable High Speed Internet SecureIT Plus \$136.00 per month Monthly savings of \$24.00	Residential Phone Service Unlimited Long Distance Digital Cable High Speed Internet SecureIT Plus Enhanced Voice Mail Caller ID Three Way Calling \$145.00 per month Monthly savings of \$34.00

For more information, visit us online at www.huxcomm.net.

Windows Vista: the Basics

Windows Vista was released in 2007, and is now the operating system included on most new PCs. You can upgrade some older PCs, if you want to take advantage of the enhanced features offered by Vista.

If you're not already using Vista, you may be when you buy a new PC - so here are a few things to know about the new system.

What exactly does an operating system do?

Operating systems provide the basis for your computer's functionality. It's the program that helps run all the other programs (like Word, Excel, and video games) that you install on your computer.

The operating system is responsible for recognizing input from the keyboard, keeping track of files and directories on the disk, and handling security functions, among other tasks. In the case of Vista, enhanced security features have been included to protect against hackers.

Why would I want Vista?

Windows Vista offers a variety of advantages over previous PC operating systems, including:

1. Ease of Access Center

This is a centralized location for accessibility settings and programs to make your computer easier to use. Options include Magnifier, Narrator, On-Screen Keyboard, and more.



2. Windows Flip and Windows Flip 3D

By repeatedly pressing ALT+TAB, you can now scroll through a visual list, rendered in real time, of your open files and programs, making it easier to find the one you want.

3. Instant Search

This feature helps you locate files and e-mail messages. If you remember anything about a file, the type of file, when it was created, or even what it contains - Vista can quickly find it.

4. Games Explorer

With the new Games Explorer, you can more easily install, find, and start games.

5. Windows Sidebar and Gadgets

Vista gadgets live in the new Windows Sidebar, or you can put gadgets on your desktop, to access frequently used tools and programs more quickly.

6. Internet Explorer 7

IE 7 provides improved navigation through tabbed browsing and web search capability, right from the toolbar. Plus, it offers dynamic security protection to help defend against malware, as well as Parental Controls, and more.

For system requirements, visit www.microsoft.com and click on the Windows Vista icon.



Let SecureIT Help Protect Your Kids Online

The Internet can be a great educational resource for kids, but it can also expose them to potentially harmful content such as undesirable websites or chat rooms. In fact, nearly 60% of teens admit to using the Internet unsafely or inappropriately.

How can you protect your kids and manage their online usage? Get SecureIT Plus from Huxley Communications, now with a suite of parental controls.

SecureIT Plus is fully automated computer protection that handles viruses and spyware, pop-up ad blocking, application of critical Microsoft patches, and hard drive maintenance and optimization. The new parental controls enhance the service with these tools:

- Internet content filtering
- Internet access controls
- Time management controls
- Monitoring/reporting
- Automatic updates

SecureIT Plus with parental controls is available with High Speed Internet from Huxley Communications, and provides invaluable protection for your computer and your family. To sign up, call 515-597-2281 or visit www.huxcomm.net.

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How to Guard Your Passwords



Your passwords protect valuable information and assets. To help keep them secure and away from criminals, use the following strategies:

Don't tell all family members. For example, it's fine to share the password to your joint banking account with your spouse, but keep passwords hidden from children who could pass them on to less trustworthy individuals.

Be careful about storage. Make sure you store any written records of your passwords in a safe place that would not be obvious to intruders.

Never provide your password over e-mail or based on an e-mail request. Any e-mail that requests your password or

requests that you go to a website to verify your password is almost certainly a fraud. This includes requests that appear to be from a trusted company or individual.

Change your passwords regularly.

This makes it much more difficult for criminals and other malicious users to figure out your passwords. Put yourself on a schedule to change passwords at least every six months.

Do not type passwords on public computers. Computers such as those in hotel lobbies, libraries, Internet cafés, and airports should be considered unsafe for any personal use other than anonymous Internet browsing. Do not use these computers to check e-mail or bank balances, or any other account that requires your user name and password. Criminals can purchase keystroke logging devices to capture your passwords after you leave the computer.

Be careful with the "Remember My Password" feature. This feature should never be used on websites containing valuable personal information. But it's fine to take advantage of the convenience of this feature for things like online magazines.



What about the 2009 DTV conversion?

As of February 17, 2009 full-power analog broadcasting will have ended and analog-only televisions may be unable to display full-power broadcast programming unless the viewer takes action.

The change only affects customers previously using over-the-air signals to watch TV. If you're getting your TV signal through rabbit-ears or outdoor antennas, or if you have an older, analog TV, you may need to purchase a converter box to receive over-the-air broadcast with an antenna. Analog-only TVs should continue to work as before with cable and satellite services, gaming consoles, VCRs, DVD players and similar products.

The easiest fix will be to sign up for digital TV service. Huxley Communications offers a variety of quality digital TV packages to suit your viewing preferences and budget. And remember, any TV hooked up to cable service from Huxley Communications will work as normal after the 2009 conversion.

Otherwise, you can purchase a digital-to-analog converter box using a government coupon worth \$40 toward that purchase. These boxes will be available at participating retailers while supplies last.

For more details, visit www.dtv.gov and www.dtv2009.gov.

Reminder of Customer Service Policies

Under the FCC's rules, telephone companies like Huxley Communications are responsible for maintaining the security and confidentiality of Customer Proprietary Network Information (CPNI). Please remember that we'll follow the policies below when discussing CPNI with our customers:

- When visiting us in person, you will be required to show a photo ID.
- We can only discuss account information with people authorized by the account owner.
- For some routine customer service issues, CPNI can be addressed if you have the bill or call detail information you wish to discuss.
- When you call with account questions, we must authenticate you by requesting your pre-established password, calling you back at the telephone number related to your account, or sending the information to your street or e-mail address of record.

If you have any questions or would like additional information on these policies, please contact our office.